



Make your 21<sup>st</sup> an  
unforgettable experience.



# Celebrate your milestone in style.

Feel the breeze in your hair while you cruise into the sunset - what better way to celebrate your 21st Birthday Party than with Crystal Swan Cruises!

We believe in giving our customers memories that will forever be with them. As the only cruising vessel/venue offering a 360 panorama view, and trained hospitality staff, we can give our guests a luxurious and unforgettable 21st Birthday party.

We can cater for up to 200 guests and we offer a wide range of menu selections. To make your night even more memorable we can tailor your party theme, food and beverage requests as well.

With our quality dining, exceptional service, stunning views and unique experience our packages include:

- Delicious food and quality beverages
- A hassle free celebration venue
- Hospitality trained staff
- Exceptional stability to ensure a smooth ride
- Temperature control for year round comfort
- Stunning City Skyline as your cruising backdrop
- Professional & friendly crew
- Ability to decorate for themed events
- Conveniently located at Barrack Square

# Room Dimensions & Capacities.

The Crystal Swan has an Upper Level and Lower Level each with viewing platforms and a mezzanine. These guest numbers are calculated using trestle tables. Pricing is available on request and may be varied according to individual requirements; number of guests, menu selection, beverage option and duration of cruise.

	Room Size	SQ Metres	Cocktail	Plated	Buffet	Theatre
Upper Level Main Area	12x9m 3m h	108	100	80	80	66
Upper Mezzanine Area 1	4x3m 2.4 h	12		20	10	10
Lower Level Main Area	12x6m	72	100	40	40	40
Lower Mezzanine Area 1	12x3m	36		30		16
<b>TOTAL</b>			<b>200</b>	<b>170</b>	<b>130</b>	

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## Theming Partners.



Our theming partners are here to help with your event:

Elysium Functions  
[www.elysiumfunctions.com.au](http://www.elysiumfunctions.com.au)

Orielle - The Home of French Furniture  
[www.orielle.com.au](http://www.orielle.com.au)

Ace Gaming Supplies  
[www.aceperth.com.au](http://www.aceperth.com.au)

Phenomenon Event Services  
[www.phenomenon.com.au](http://www.phenomenon.com.au)



# Sample Menus & Beverages.

## Finger Food Menu

*Choose eight items*

### **Savoury Selection**

Asian prawn spoons  
Mini hamburgers, chilli jam  
Vegetarian spring rolls and sweet chilli  
Chicken satay skewers and peanut sauce  
Assorted sushi  
Smoked salmon and roasted capsicum bruschetta  
Mini beef bourguignon pies  
Gougons of fish, tartare dipping sauce  
Meat and vegetarian quiches  
Wilted balsamic mushrooms

### **Dessert Selection**

Dessert delights  
Special diets accommodated

## Fork & Walk Menu

*Choose two items*

Crumbed whiting and hand cut wedges  
Mini hamburger and chips  
Asian style salad and rare roast beef

### **Dessert**

Platters of individual desserts  
Selection of twining's teas and freshly brewed coffee

## Tapas Menu

*Choose ten items*

Beef rossini on a garlic crouton  
Asian prawn spoons  
Vegetarian spring rolls and sweet chilli  
Crispy garlic and chilli squid  
Middle Eastern spiced meatballs, minted riata  
Spinach and pumpkin risotto balls  
Smoked salmon and capsicum bruschetta  
Chicken satay skewers  
Meat and vegetarian sushi  
Tempura prawns, curry dipping sauce  
Mediterranean vegetarian tartlets  
Mini hamburgers, chilli jam  
Lamb skewers with tzatziki  
Seared scallops, pan fried with garlic and fresh herbs

### **Dessert Canapé's**

Mini cakes  
Baskets  
Profiteroles  
Dessert shots

## Beverages

There are two options regarding Beverages for a 21st Birthday Celebration on the Crystal Swan: Cash Bar arrangements or Client may pay with a tab/on consumption where a record of all beverages consumed is tallied at the end of the event. BYO is not permitted

# Frequently asked questions.

## How long is the cruise?

Our 21st Birthday events are for four hours in duration including a three hour river cruise.

## Where does the vessel cruise?

Your vessel will depart from Barrack Square, travel west under the Narrows bridge past the Old Swan Brewery and into Matilda Bay. Our journey takes us past the University of Western Australia and the Royal Perth Yacht Club towards the Raffles Hotel at Canning Bridge, the captain will then steer her down river before it is time to turn around and return to Perth. The journey follows the same route returning to the city and your guests will enjoy the views of Kings Park, the city skyline and river foreshore.

## Can the vessel anchor up?

Yes. Your vessel can stay anchored for your event – Matilda Bay is the most popular location as it allows panoramic views back towards the city of Perth and is a relatively private area.

## What about stability?

The Crystal Swan has three hulls, one on each side and one in the middle and combined with the massive weight is a very stable boat when cruising. As with all vessels on the water it will move depending on traffic but any motion is usually very swift and comfortable.

## What if a guest is prone to sea sickness?

The Crystal Swan is a very stable vessel and remains on the river so the incidence of sea sickness is very rare. However, it is recommended that any guest who is concerned should take a sea sickness pill before boarding.

## Where do our guests embark/disembark?

The Crystal Swan departs and returns to Barrack Street Jetties in the Perth CBD. Arrangements may be made for guests to board at the Mends Street Jetty in South Perth although disembarkation at that jetty is subject to timing.

## Will someone help me organise my event?

Yes. We have an experienced event coordinator to assist in planning your event. We suggest a visit to us three months prior to discuss the detail including decorations, timing, menus and final costs.

## Who will be on board on the day to organise my event?

Your event coordinator will be onboard at all times to ensure what we promised to be delivered is actually delivered.

The coordinator will help relay your requirements to our chefs, wait staff as well as the DJ to ensure your event is a smooth and memorable occasion.

## Is there a separate menu and price for children and professionals such as dj's, photographers etc?

Yes. Children from 4 years to 12 years usually require a simpler meal of chicken and chips which is provided at \$35.00 per child. Professionals will enjoy the same meal as your guests and are charged at \$35.00 each. 13 to 17 years of age are charged at the adult rate minus any alcohol component in the price.

## Do you cater for special diets?

Yes, your event coordinator will enquire early in the planning process if you have any special dietary requirements so that we may be prepared; religious, lifestyle and allergies can all be accommodated as long as we are informed.

## Can I bring my own music/band/entertainment on board?

Yes. You are welcome to use our in house system, utilise our Ipod dock, arrange a DJ or even book a live band. If you need any suggestions regarding live music we can also assist. It is best check on our system a couple of days before your event.

## Do you have preferred suppliers for decorations?

Theming for your event can be quite simple as the vessel provides an ever changing view as you cruise down the river.

Your coordinator can provide a list of preferred suppliers and some good advice on who to use depending on your requirements.

## Pricing inclusions

Quotation pricing includes the basic needs for all events; tables, chairs, table cloths, crockery, table napkins, cutlery and glassware as well as the appropriate crew levels and wait staff but does not include items that may be particular to your event.

## Capacities

The vessel can comfortably accommodate up to 100 guests on one level for a formal sit down meal (up to 170 guests over both levels) and up to 200 guests for a stand up cocktail style event over both levels.

## Can I bring my own table decorations and audio visual on board?

Yes. We recommend you deliver the table decorations, floor plan and place cards the day before and our staff will set the venue to your instructions.

## Are any decorative/ party etc items not permitted?

It is not allowed to fix items, confetti/rice is a no-no, unstable center pieces (they must have a solid base) and candles must be enclosed.

## Do you have wheel chair access?

Unfortunately no. The Crystal Swan is not wheel chair friendly although events in the past have included the occasional wheel chair bound guest. There are no disabled toilets onboard and the suitability of the vessel remains at the discretion of the guest concerned.

## What if it rains? Is windy? Storming?

As we are fully enclosed, rain is no problem but the wind can be an issue due to the box shape of the boat. Marine Safety places a restriction on the vessel departing the jetty if the winds are 30 knots or stronger although your event will continue at the jetty until the winds subside or the function concludes. Unfortunately this can happen and therefore is included in the terms and conditions sent to all clients prior to booking. The Master of the vessel will determine if conditions are safe or unsafe.

## Who will look after my guests during the cruise?

We all will, and your event co-ordinator will ensure that guests are happy, and being well looked after. The staff ratio is approx 1:15 and both bars are operating during the evening. Your coordinator will work with you to accommodate any changes or special needs that you may have during the evening.

## What embarkation time should I put on the invitation?

We offer a complimentary 30 minute boarding time and thus recommend that guests arrive 1/2 an hour prior to departure, the Captain may agree to depart after the allocated time but in this case there will be no extension to the cruising times.

## What if guests want/need to disembark for any reason during the function?

As our valued client you are welcome to alter the cruising timetable/route but unfortunately water taxis are yet to come to Perth so arrangements need to be in place with the Captain prior to departure to ensure guest satisfaction.

## Can I change the menu?

We are very flexible with our menus; so if you wish to make changes we are happy to assist. Changes to the menu may incur additional costs.

## Is there a minimum number of guests?

Yes. The minimum number of adult guests for our event packages begin at 50. You can have numbers less than 50 but must still pay for the minimum charge.

## Can I bring my own caterers?

Yes. You are welcome to arrange a professional catering company to provide the food, a galley fee will apply and this fee will be determined by the menu chosen. Food cooked and prepared by a non registered outlet will not be permitted.

## What about my beverages?

Beverages may be paid for by the following arrangements; cash bar or on consumption.

## Is the food prepared on board?

### Can i taste the food?

Yes. All menus are prepared and cooked on board in our commercial kitchen although we do not organise food tastings.

Clients can be assured of our food quality by our repeat business and the number of glowing testimonials!

## Inspections for my event

The vessel is open Monday through Friday 10.00 am to 3.00 pm and on Saturdays by appointment. To arrange an inspection call or email and we will set up a time to suit.

## What should I do if I want to book a date for my event?

If you are happy then there are two options available; pay the deposit at that time or place a tentative hold for your preferred day. A deposit to secure your booking is then due 7 days after the hold is placed. If a deposit is not received then the date is automatically released, follow up contact is not guaranteed.

## What happens after I book?

After you have paid the deposit we will send through a receipt and confirmation form with details as known to date. It is recommended that you visit us some three months prior where we will discuss the arrangements in detail.

The Crystal Swan has a three page questionnaire that once completed will be the bible for your event. Menus with final numbers are due 2 weeks prior to your event with the balance due 7 days prior. In the months prior to your event we will assist you with all the planning, table settings, timings, decorations and suppliers to make your day perfect.

## Special Conditions

Some special conditions may apply for each 21st birthday celebrated onboard;

- Must be a family affair, not just friends only onboard
- Must have substantial food served during the evening
- Guest list required, people not on the guest list will not be permitted to board
- Security may be required.

# Recent Testimonials.

Our guest's experience at the Crystal Swan is extremely important to us, here is just some of the recent feedback we have received:

Just a short note to say that it was a great outing on the "Crystal Swan". Great venue, terrific excursion, good food, a brilliant day and something different. I am sure it will be talked about for some time to come.

**Joe Robinson**

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Just a quick note to let you know we really enjoyed our night. The other guests we were seated with were a lot of fun and the food was absolutely delicious! We enjoyed the views and a bit of dance floor action before watching the fireworks.

We will recommend the NYE cruise to others!

**Jill Barton**  
**Studio Manager**

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Exceed our expectation! Both Annie and I were very happy with the ease of planning, preparation and the party. All the staff including the captain and vice-captain are so friendly and helpful. I believe service is the most important thing for planning a stress-free party, you guys always make sure that we have everything we need and go beyond to make everything possible. Very glad that we chose Crystal Swan to be our venue, can't be better than that! It's unique, special and very memorable for us and the guests. Thank you so much, we really enjoyed every minute on board.. Hopefully we'll be back soon enough for another party/occasion. Thank you for your outstanding service!

**Susan**

We had a great evening and was very happy with your service and everything provided.

**Loraine**  
**MWH**

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Great night had by all. Thanks again for the hospitality and look forward to working with you again in future.

**Melissa Beamish**  
**Rydges Hotel Perth**

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On behalf of all the students and staff that attended the Year 10 function aboard the Crystal Swan last night, we all thank you and the crew very much for a spectacular night!

Your assistance and smooth running of all the food and drinks was amazing and accolades to the awesome Dora for her exceptional cooking.

Matt was excellent as our music director and please pass on our thanks for the help with the entertainment.

We most certainly will be recommending your cruise to all and sundry as we had a brilliant time and felt quite at home while moving up and down the Swan.

We also will keep your company in mind for any future events we would like to cater for and look forward to a close association.

**Tracey Sheikh**  
**Yule Brook College**

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I just want to say the biggest thank you to you and all the staff at Crystal Swan Charters!!

The cruise went awesome and everyone had a great time!!! It was definitely not what they expected everyone was very impressed.

**Jaymie Donaldson**

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Thank you so much for your help in organising our Year 10 River Cruise 2014.

The students and the staff had a fabulous evening and were very impressed with the Crystal Swan.

It was so good we all want to do it again! Can we please book in for 2015 – 24th November.

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Please pass on our sincere gratitude to all of the staff on the Crystal Swan on Saturday Night. They were very friendly, courteous and efficient with serving the food and refreshments to our guests on board. It was first class! It was particularly nice to see the terrific way the "Gluten Free" guests were given special treatment. It was very much appreciated.

I have received nothing but compliments from those that attended.

**Ray Byrne**  
**Water Corporation**

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I attended a function on your cruise this weekend, and I am emailing about one of your staff members, Danielle. She went out her way to ensure I was looked after when she found out I was a vegetarian, and I really appreciate that. She was just lovely.

**Pauline**

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Please pass onto the staff who served us last night on the Crystal Swan and to the skipper who guided us down the Swan River a big thank you on behalf of the students and staff who attended last night's Year 10/11 River Cruise. The staff were friendly, accommodating and gave us all a very memorable night. I will contact you next week to book us in for a River Cruise for the Year 10/11 River Cruise in 2015.

**Shelagh Scott**  
**South Coast Baptist College**

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On behalf of Lime Events I would like to thank you for supporting our event a 'Hawaiian Sunset Cruise'. The venue is just amazing and it was the perfect setting for our event.

We must also congratulate you on your staff who are all fantastic. They were all extremely helpful and accommodating and really were faultless. It was a pleasure to work with such professional staff, all of which helped make the event less stressful.

On the night we managed to raise \$1905 for our charity beyondblue and the feedback so far from guests has been very positive.

We would not hesitate to work with you in the future and would highly recommend the Crystal Swan to others.

**Vikki O'Hara**  
**Lime Events**

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It was really nice to meet you today. Thank you all for taking care of this VIP group. I look forward to working with Crystal Swan in near future.

**Michael Wang**

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Thank you once again for the wonderful cruise, fabulous food and outstanding service we received for last night's event.

We received fantastic feedback from our members on your outstanding venue and they loved the cruise down the river. Thank you also for arranging the canape and wine tasting downstairs this was great.

On behalf of all the WA MEA Committee please pass on our many thanks to all the wonderful team at Crystal Swan Cruises and it was a pleasure working with Peter, Lyn and you on this event. We look forward to seeing you at a MEA event in 2015.

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### **Dorina**

Just a quick note to thank you and all the staff for a great evening last night about the wonderful Crystal Swan.

The whole evening was tremendous and a relaxing time for our staff being this time on the receiving end of your hospitality.

The food and service was very good and the boat looked amazing...a perfect night. Please pass on our thanks to all your staff and to you Peter for a really enjoyable evening. Well done!

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### **Michael and Staff All Seasons Catering**

Thanks so much for all your help with the River Cruise. It was an excellent cruise and all the residents absolutely loved it. We will be doing it again next year.

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### **Krishnan Murugappan Kurrajong Village/Support Service**

We had a fantastic time on the boat. I and my guest absolutely loved our experience and the service was spot on, absolutely remarkable. I will definitely recommend the Crystal Swan for a fantastic party experience.

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### **Jumoke**

I just wanted to thank you and your team for the exceptional night on Saturday... I don't think that it could have been better! The entire team on board on Saturday were caring, polite and happy.

The food was amazing! Everyone definitely had their fair share (and more!!) The buffet set up/ seating arrangements were set up perfectly for our group size. I was personally impressed with the check ins from (Peter – I am hopeless with names... my apologies!) he was lovely and coordinated the timings of the night with us seamlessly.

I had a lot of comments on how beautiful the boat was. It was great to be able to get such a good view of the city and the full moon.

The feedback I received from my colleagues thus far have been extremely positive and a credit to everyone that partook on the night. We had a brilliant night! I can't thank you enough for helping to make such a nice night for our group! I will certainly hold onto your number for next year and pass it onto anyone who will be holding events in Perth.

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### **Larnie BHP Biliton**

Thank you for all your work on making our evening a success. I hope you had some fun also and get some new business from our guests. The feedback has been terrific.

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### **Jacki D'Antonio Singapore Airlines**

Roger and I would like to thank you for our wedding which was a success last Saturday on the Crystal Swan.

Our families and guests from overseas was very impressed by the Crystal Swan, the food and the service.

Thank you for making this special day be stress free for us.

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### **Sophie**



We were on board the Crystal Swan yesterday for the Coastal Midwest Transport Christmas function, and I had not notified anyone of my dietary needs, when the finger food came out, I made mention of this, and to my surprise, the girls arranged to find me something gluten free! They went far beyond their duties to make sure I had something to eat, so I am writing to say a big THANK YOU to you and the staff, especially "Rebecca". I am still overawed by the service I received, so thank you again

**Marion**

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The feedback we received has been positive and good to know that all that has attended enjoyed the lovely unique venue!

**Karen Teong**  
**Perth Convention and Exhibition Centre**

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Congratulations on a hugely successful event last night! I'm sure it wasn't just me that thought it was a sensational night so well done to everyone involved.

**Beth Ormsby**  
**BBC Entertainment**

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Thank you so much for all of your help. It was greatly appreciated and we had a fabulous night.

**Kimberley**  
**All Occassion Group**

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We had an awesome night and the staff were excellent. I think our deputy has already tried to book you in for next year. Thank you again for such a well run boat.

**Steve**

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